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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### AGB Lifesaver Medical Alarms

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**Contact:**

**Phones:** (877) 718-7377 [Toll-Free]\*

**Last Updated:** 07/24/2024 12:28:32PM

**Last Reviewed:** 07/24/2024

**Address:** [Business]\*  
19 Marlboro St.  
Newburyport, MA 01950 (Essex county)

**Web Site:** [www.agbmedalarms.com](http://www.agbmedalarms.com)

**Eligibility:**

**Notes:**

AGB Lifesaver Medical Alarms offers a Personal Emergency Response System (PERS). AGB comes to the client home to install the PERS and demonstrate how to use it correctly. In Maine - serves Portland and all points south Portland

AGB also offers a medication reminder service - clients are contacted by phone and reminded to take their medication. This service requires no special equipment and is ordered by phone.

There is no installation fee in local service area. Three pricing plans:

- 1.Prepaid, One full year of service at \$359.40 (\$29.95/month) \* Best Buy
- 2.Prepaid, paid quarterly \$95.85 (\$31.95/month)
- 3.Paid Monthly, \$33.95/month

Medication reminder service \$20 +\$.50 a call

Now offering free in home installation within our local service area, call for details.

In home installation outside of our local service area \$35.00, one time charge (call for details).

Self installation/online orders, one time activation fee of \$25.00 (includes shipping), and a \$100.00 refundable deposit on Alarm System, this applies to online orders only (outside of Massachusetts, New Hampshire and Maine To order in home or self installation of Medical Alarm System call 877-718-7377.

Call to arrange for service and verify current fees for service

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Alert 1 Medical Alert System

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**Contact:**

**Phones:** (866) 402-4677 [Business]\*

**Last Updated:** 11/18/2024 3:09:32PM

**Last Reviewed:** 07/24/2024

**Address:**

**Web Site:** <https://www.alert-1.com/>

**Eligibility:**

**Notes:**

In-Home Medical Alert allows you to safely age in place with peace of mind. The base unit is easy to install and consists of a small speaker box that EITHER plugs into a phone jack on your wall and an electrical outlet (if you have a landline) or simply into an electrical outlet (if you do not have a landline). Press your 100% showerproof button, and the medical alert system will connect to our Command Center.

In-Home + Fall Detection Medical Alert devices include a medical alert pendant with built-in fall detection sensors. The pendant will place an automatic call for help if it senses a fall, even if you are unable to push the button. This technology does not detect 100% of falls, so we recommend that members always press their buttons if they are able.

On-the-Go Wristband Medical Alert - Lightweight, stylish, and modern, our medical alert bracelet does not look like a traditional emergency alert device.

On-the-Go Wristband + Fall Detection Medical Alert - Comfortable, bracelet-style medical alert has a built-in 2-way speaker, location services, and fall detection sensors that can detect falls and send an alert for help even if you cannot press the button.

On-the-Go Medical Alert with GPS- The Mobile Medical Alert Device with GPS will keep you safe across the street and across the country.

On-the-Go Medical Alert System with GPS and Fall Detection- This device will automatically place a call for help if it senses a fall, even if you are unable to push the button. The technology doesn't detect 100% of falls - you should always press your button if you need help. Don't worry if you don't know where you are. Our medical alert device includes built-in GPS technology, so we can send help to your location.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Be Safer at Home, Inc

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**Contact:**

**Last Updated:** 07/24/2024 12:31:21PM

**Last Reviewed:** 07/24/2024

**Phones:**

(781) 938-7375 [Fax],

(781) 205-4996 [Business]\*

**Address:** [Business]\*

800 West Cummings, Suite 6900

Woburn, MA 01801 ( county),

[Mailing]

800 West Cummings, Suite 6900

Woburn, MA 01801 ( county)

**Web Site:** [www.besaferathome.com](http://www.besaferathome.com)

**Eligibility:** Accepts Mainecare/Medicaid

**Notes:**

Be Safer at Home, Inc. offers a variety of Personal Response Systems (PERS). Home-based models come with a bracelet and necklace buttons which can be used within the home. Landline home-based PERS require a landline connection while cellular home-based models require a cellular signal. Mobile PERS models can be used both inside and outside the home, anywhere with a compatible cellular signal. Fall detection can be added to any PERS product. MedReady is a cellular medication management and reminder system. Accepts Mainecare as a funding source for Mainecare Waiver (Sec. 19). Serves all of Maine.

### Family Care Medical Alarms

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**Contact:**

**Last Updated:** 07/24/2024 12:33:29PM

**Last Reviewed:** 07/24/2024

**Phones:**

(877) 893-2140 [Toll free in state]\*

**Address:** [Mailing]\*

Family Care Medical Alarms, Inc

PO Box 81

Out Of State, PA ( county)

**Web Site:** [www.familycaremedicalalarms.com](http://www.familycaremedicalalarms.com)

**Eligibility:** Maine Resident

**Notes:**

FamilyCare offers Mobile or In-Home Medical Alert systems. No landline or home phone needed. \$19.95/month.

\* Your monthly rate is guaranteed and will never increase.

\* Your medical alert and pendant are provided at NO charge to you.

\* You can cancel at any time and receive a full refund for unused months of service.

\* All new orders are shipped free right to your door.

\* We don't charge an Activation fee for any of our services, period.

\* You just pay for monitoring to start right now, there's NO unexpected fees!

Call for 30-day risk free trial period - 877-893-2140

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### First Light Home Care of Southern Maine

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**Contact:**

**Last Updated:** 11/27/2024 10:31:45AM

**Last Reviewed:** 11/27/2024

**Phones:** (207) 591-9139 [Business]\*

**Address:** [Business]\*

940 Roosevelt Trail, Suite 6  
Windham, ME 04062 (Cumberland county)

**Web Site:** [www.firstlighthomecare.com](http://www.firstlighthomecare.com)

**Eligibility:**

**Notes:** First Light Home Care of Southern Maine is a home non-medical services provider offering complete companion and personal care services for seniors, new mothers, and those recovering from surgery - or anyone who just needs a little assistance.

They also offer a Personal Emergency Response and MedSmart (medication dispensing system) - There is a one time installation fee that includes a monthly visit at no cost to check that it is working correctly. Please call for more information.

### Home Support Services, LLC

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**Contact:**

**Last Updated:** 07/24/2024 1:14:14PM

**Last Reviewed:** 07/24/2024

**Phones:** (207) 892-1454 [Business]\*,  
(207) 892-1452 [Fax]

**Address:** [Business]

744 Roosevelt Trail, Suite 210  
Windham, ME 04062 (Cumberland county)

**Web Site:** [www.callhomesupport.com](http://www.callhomesupport.com)

**Eligibility:**

**Notes:** Home Support Services specializes in helping with housekeeping chores like vacuuming, sweeping, mopping floors, grocery shopping, meal planning and preparation, laundry and making beds. Our caregivers make it possible for elderly clients to save their time for the more important things in life...being with family, going for walks, cuddling pet, and especially, remaining at home.

Personal Care Assistance is for elderly clients for whom Homemaker Service is not quite enough to meet their unique needs. For them, hands on assistance may be needed. Our experienced Personal Support Specialists have successfully passed State approved courses and will provide that personal service with respect and discretion.

To further compliment our in-home elder care services (and add another level of safety and security) we offer our HelpLine® Medical Alert Systems. Intended for seniors who have an unsteady gait, history of falls, or live alone.. the medical alert system makes it possible to summon help by simply pressing a button.

Please call or visit the website for more information, current fees, and to arrange for services.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Lifeline

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**Contact:**

**Last Updated:** 10/03/2024 9:48:20AM

**Last Reviewed:** 07/24/2024

**Phones:** (855) 681-5351 [Business]\*

**Address:** [Service Area Placeholder]

**Web Site:** <https://www.lifeline.com/>

Scarborough, ME 04074 (Cumberland county),  
[Service Area Placeholder]\*

Biddeford, ME 04005 (York county)

**Eligibility:**

**Notes:**

### Lively from BestBuy Health

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**Contact:**

**Last Updated:** 07/24/2024 1:04:12PM

**Last Reviewed:** 07/24/2024

**Phones:** (800) 918-8543 [Business]\*,  
(877) 263-5284 [Other]

**Address:** [Business]

**Web Site:** [www.lively.com/services-apps/urgent-response](http://www.lively.com/services-apps/urgent-response)

Scarborough, ME (Cumberland county)

**Eligibility:**

**Notes:**

PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service.

Lively Mobile2 - Our all-in-one medical alert gets help at the touch of a button. With one touch of the Urgent Response button, you will be connected to a certified Agent who will assess the situation and send the help that's needed. Falls happen. Be prepared.

The fall detection feature on the Lively Mobile2 can sense if you've fallen and will automatically connect you to an Agent, even if you're unable to press the button. Loved ones will be notified. If you contact Urgent Response, designated friends or family members will receive an alert on their smartphone through the Lively Link app.

-Fastest call response time\*

-Enhanced GPS

-Long-lasting battery

-Waterproof

-Fall Detection available

-Confirm device status with Health Check button

-FSA/HSA/HRA eligible

Plans & Pricing-

Choose between two plans, Basic and Premium. All plans include: 100% U.S. based customer service; 24/7 access to Ask Lively and Urgent Response; Ability to switch plans anytime; No long-term contract or cancellation fees; Fast & reliable nationwide coverage; Automatic bill payment & paperless billing.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Maine SafeResponse, LLC

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**Contact:**

**Last Updated:** 03/27/2024 12:53:17PM

**Last Reviewed:** 03/27/2024

**Phones:** (207) 844-0601 [Business]\*

**Address:** [Mailing]  
191 Casco Rd  
Brunswick, ME 04011 (Cumberland county),  
[Business]\*  
191 Casco Rd  
Brunswick, ME 04011 (Cumberland county)

**Web Site:** [www.mainesafereponse.com/](http://www.mainesafereponse.com/)

**Eligibility:**

**Notes:**

As a Maine based company, Maine SafeResponse is committed to offering high-quality medical alert systems and excellent customer service to protect you in and outside of your home. At Maine SafeResponse, we strive to provide the best medical alert buttons that offer peace of mind and independence to seniors and those with medical conditions.

Maine Safe Response installs, maintains equipment and bills the subscriber. Maine SafeResponse does not require a contract. Offers a flexible monthly monitoring plan that you can cancel at any time. Fees range from \$29.95 - \$59.95/month, installation is included. Serves Cumberland and York County.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### MedGuard Alert, Inc.

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**Contact:**

**Last Updated:** 07/24/2024 1:46:48PM

**Last Reviewed:** 07/24/2024

**Phones:** (800) 716-1433 x 1802 [Other]\*,  
(860) 788-6246 [Fax],  
(800) 716-1433 [Business]

**Address:** [Mailing]  
1125 Middle St  
Middletown - CT, CT 06457 (Middlesex - CT count  
)  
[Business]\*  
1125 Middle St  
Middletown - CT, CT 06457 (Middlesex - CT count  
)

**Web Site:** [www.medguardalert.com/](http://www.medguardalert.com/)

**Eligibility:** Accepts Mainecare/Medicaid

**Notes:** MedGuard Alert, Inc offers all system types, from basic in home units to elaborate mobile GPS systems with fall detection and built in health monitoring sensors, ie. blood pressure, oxygen, heart rate, etc. MedGuard Alert, Inc. has over 20 years experience in medical alarms and senior safety products. The Service is customized to suit each individual's needs. For subscribers who are homebound or never go out by themselves, the in-home unit is recommended. Medguard Alert has a traditional landline unit that connects to the main phone jack in the home. That service works with VOIP, DSL, and various Cable modems. They also have a Cellular In-Home Unit, for those Subscribers that no longer have a landline. For those Subscribers who drive and are out and about frequently by themselves, we offer Mobile Help Devices that provide protection wherever they are in the United States, whether they are inside or outside of their home.

Private pay options range from \$19.95 to \$49.95 per month depending on the service level. Mainecare eligible provider for those under the Mainecare Waiver Program (Sec. 19).

Service area: Cumberland and York County as well as Statewide.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### MedicalAlert

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**Contact:**

**Last Updated:** 07/24/2024 2:37:19PM

**Last Reviewed:** 07/24/2024

**Phones:**

**Address:** [Service Area Placeholder]\*

**Web Site:** <https://www.medicalalert.com/>

Biddeford, ME 04005 (York county),  
[Service Area Placeholder]

Scarborough, ME 04074 (Cumberland county)

**Eligibility:**

**Notes:**

Peace of Mind, Starting at Only \$19.95/mo. Medical Alert has systems that suit every lifestyle. No matter where you are or where you are going, you will always be protected. Features: 24/7/365 Personalized Response; Help Button Can be Worn in the Bath or Shower; Available Automatic Fall Detection; Mobile App Included with Service.

Home Medical Alert System- Button pendant and bracelet options; No landline required; Back-up battery; 800-foot button range

Mobile Medical Alert System- Interchangeable pendant and bracelet; GPS locating technology; Long lasting battery. Locate loved ones with our app.

Fall Detection- Only \$10/mo. Unexpected emergencies happen, which is why all Medical Alert systems are available with optional fall detection. Fall detection automatically senses when you fall and provides fast contact, even if you can't press your button.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### New England Emergency Response Systems

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**Contact:**

**Phones:** (800) 888-0338 [Business]\*

**Last Updated:** 07/24/2024 2:05:28PM

**Last Reviewed:** 07/24/2024

**Address:** [Business]\*  
15 Constitution Dr.  
Bedford, NH ( county)

**Web Site:** [www.neers.com/products.php](http://www.neers.com/products.php)

**Eligibility:**

**Notes:** NE Emergency Response (NEER) offers a standard lifeline system where a push of a button alerts a monitoring center to send emergency or medical help. They now offer a lifeline system for those with cell phone service that will run during a power outage. NEER also feature units with assistive technology designed for those with extreme mobility or other issues.

Offers a medication dispenser that is a locking pillbox that can be programmed to dispense medication up to four times per day. At preset times, the medicine dispenser will beep to alert the patient that it is time to take their medication. The patient simply slides open the door to access their medication and silence the alarm. Should the patient fail to take their medication within 30 minutes, a signal will be sent to the monitoring center through the Personal Emergency Response System. Our monitoring center will attempt to communicate with the patient to determine the situation. Emergency help can be dispatched if necessary, or if no contact is made the monitoring center will notify a designated responder for follow-up.

SafeChek is a call service for seniors and others that provides medication and medical test reminders. A daily check-in call to make sure the subscriber is all right is also an option. No special equipment is required other than a phone. An operator calls a client as scheduled for individual needs. If the operator does not get an answer after several calls, a designated responder such as a neighbor or relative is notified. Current fee is \$39 a month

Serves York and Cumberland counties.

Please call for current information about installation and monthly fees; requests for financial assistance are considered on a case by case basis

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Northern Light Health: LiveSafe

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**Contact:**

**Last Updated:** 09/23/2024 8:01:22AM

**Last Reviewed:** 09/23/2024

**Phones:**

(207) 400-8843 [Fax],

(877) 880-7677 [Business]\*

**Address:** [Business]\*

325 KMD Bldg D, Suite 100  
Waterville, ME 04901 (Kennebec county)

**Web Site:** <https://northernlighthealth.org/LiveSafe>

**Eligibility:** Accepts Mainecare/Medicaid, Accepts Medicare

**Notes:**

LiveSafe Personal Emergency Response Service provides peace of mind to you and your family. We Offer: Landline and Cellular Systems; Mobile LTE; Belle. Connect America, to help them live independent lives. Now, we offer you range of solutions for keeping you safe wherever you are. PERS Solutions help you anytime, 24/7/365.

LiveSafe medical alert services are based in Maine and are coordinated by staff at Northern Light Health facilities. We proudly serve communities in Aroostook, Cumberland, Hancock, Kennebec, Knox, Lincoln, Penobscot, Sagadahoc, Waldo, and York Counties.

All PERS Include: Easy set up and use; Round the clock monitoring; No hidden fees or equipment charges; No long term contracts; Two-way voice communication. Accepts Mainecare as a funding source for those on the Mainecare Waiver Program (Sec. 19). Contact us for more information at 1.877.880.7677 or [northernlightlivesafe@northernlight.org](mailto:northernlightlivesafe@northernlight.org). 1-877-880-7677

### Seacoast Security

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**Contact:**

**Last Updated:** 07/24/2024 2:12:53PM

**Last Reviewed:** 07/24/2024

**Phones:**

(800) 654-8800 [Toll-Free]\*,

(207) 236-4876 [Business],

(888) 654-2228 [Business]

**Address:** [Business]

Po Box A  
290 West Street <Rt. 90>  
West Rockport, ME 04865 (Knox county),

[Business]\*

4 Summer Street  
Freeport, ME 04032 (Cumberland county)

**Web Site:** [www.SeacoastSecurity.com](http://www.SeacoastSecurity.com)

**Eligibility:**

**Notes:**

Seacoast Security, Maine's leading security and alarm company, has several offices in Maine and New Hampshire. The Main Office and UL Listed Central Station is located in Rockport, Maine. They offer a water-proof wrist pendant or a neck pendant, and the touch of a button puts the consumer in direct communication with the central monitor station. It is a simple to self install system and temporary systems for people recovering from illnesses or injuries are available.

Please call for current monthly rates; if service call is required to help with installation it is \$85.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### VRI

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**Contact:**

**Phones:** (800) 860-4230 [Toll free out]\*

**Last Updated:** 11/19/2024 10:02:54AM

**Last Reviewed:** 07/24/2024

**Address:** [Service Area Placeholder]\*

**Web Site:** [www.vricares.com](http://www.vricares.com)

Biddeford, ME 04005 (York county),  
[Service Area Placeholder]

Scarborough, ME 04074 (Cumberland county)

**Eligibility:**

**Notes:** VRI PERS program provides 24/7 assistance so that our clients can be safe and independent in their own home.

VRI provides in-home, mobile, and wearable solutions that connect you to a Care Specialist at the touch of a button. Additional features such as auto-fall detection and GPS can help avoid falls, prevent wandering, and reduce unnecessary hospital and emergency Department visits. Preserving independence means monitoring solutions that meet the unique needs of each of our clients. Whether it is helping our clients to live more confidently knowing that help is available with just the push of a button.