

## Provider List - Transportation Services - Cumberland County

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### Airport Car Express

**Contact:**

**Last Updated:** 12/18/2024 12:03:11PM

**Last Reviewed:** 12/18/2024

**Phones:** (207) 893-8294 [Business]\*

**Address:** [Business]

**Web Site:**

Biddeford, ME 04005 (York county),  
[Business]\*  
289 Gray Rd  
Windham, ME 04062 (Cumberland county)

**Eligibility:** Other - See Notes

**Notes:**

Airport Car Express provides transportation throughout Maine and out of State as well. We can provide transportation to medical providers out of state. Hours available: 24/7; Fees: By flat rate, call for more information; Language: Somali, English, Afrikaans.

Please call for more information.

### American Cancer Society

**Contact:**

**Last Updated:** 11/21/2024 3:01:44PM

**Last Reviewed:** 11/21/2024

**Phones:** (800) 227-2345 [Toll-Free]\*,  
(207) 373-3700 [Business],  
(207) 729-0635 [Fax]

**Address:** [Business]

**Web Site:** [www.cancer.org](http://www.cancer.org)

Kennebunk, ME 04043 (York county),  
[Mailing]  
PO Box 350  
Westbrook, ME 04098 (Cumberland county),  
[Business]\*  
1 Bowdoin Mill Island, Suite 300  
Topsham, ME 04086 (Sagadahoc county)

**Eligibility:**

**Notes:**

NOTE: The office to contact is located in Topsham but service is provided in York and Cumberland county as well. The New England Division of the American Cancer Society offers information and support for persons affected with cancer. Find support groups, programs, and services in your area. Programs include transportation to appointments, peer support from cancer survivors, and a variety of wellness, support, and informational programs. Please call FMI about programs in your area.

Road to Recovery is an American Cancer Society service that provides free transportation for cancer patients to their treatments and home again. Transportation is provided according to the needs and available resources in the community, and is available for cancer patients that cannot drive themselves to treatment, that do not have insurance to cover transportation services or that do not have family members or friends that can help with a ride. Some exceptions can be made in special situations. Road to Recovery transportation is provided by trained volunteers who use their own vehicles to give this service. Patients must be ambulatory. Please call at least a week before ride is needed (the more advance notice the better). For more information [www.cancer.org/support-programs-and-services/road-to-recovery.html](http://www.cancer.org/support-programs-and-services/road-to-recovery.html).

## Provider List - Transportation Services - Cumberland County

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### American Cancer Society

### Amtrak: Downeaster Senior & Disability Discount

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**Contact:**

**Phones:** (800) 872-7245 [Toll-Free]\*

**Last Updated:** 11/21/2024 3:03:33PM

**Last Reviewed:** 11/06/2024

**Address:** [Business]\*  
Portland Station  
100 Thompson's Point Road  
Portland, ME 04102 (Cumberland county)

**Web Site:** <https://amtrakdowneaster.com/deals-discounts/>

#### Eligibility:

**Notes:** Passengers 65 and older are entitled to half-off the regular one-way coach fares on most Downeaster trains. Valid I.D. is required when purchasing tickets and while traveling. PLEASE NOTE: Click "Buy Tickets", select "Senior", and enter promo code v543 to receive the discount. This discount is not available when tickets are purchased onboard the train or valid for travel in business class.

Passengers with a disability and Medicare card holders are entitled to 50% off the regular one-way coach fares on most Downeaster trains. Click "Buy Tickets", select 'Passenger with Disability', and enter promotion code v543. A valid photo I.D. and Medicare card is required when purchasing tickets and while traveling. This discount is not valid for travel in business class. Some restrictions may apply.

The Amtrak Downeaster provides 30% off transportation to and from medical appointments. This promotion is valid for one patient and one companion and is available on all weekday Downeaster trains. To use this discount, ticket must be purchased at least three days in advance of travel. Click "Buy Tickets", select "Adult", and enter promo code v523. This discount is not valid for travel in business class or for travel on Saturdays and Sundays.

Please call or visit the website to confirm the terms of discount or code has not been changed.

## Provider List - Transportation Services - Cumberland County

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### Bridgton Community Center

**Contact:**

**Phones:** (207) 647-3116 [Business]\*

**Last Updated:** 11/21/2024 3:11:12PM

**Last Reviewed:** 11/21/2024

**Address:** [Business]\*  
15 Depot Street  
Bridgton, ME 04009 (Cumberland county)

**Web Site:** [www.bridgtoncommunitycenter.org](http://www.bridgtoncommunitycenter.org)

**Eligibility:**

**Notes:** Bridgton Community Center Programs are meant to entertain, inform and inspire. We strive to create a sense of community and reduce isolation. Do you have a passion or talent that you would like to share? Please talk to us - might be a great program!

Senior Lunchs - weekly, Wednesday Noon - 1:00 PM Ages 55+, caregivers are welcome. Suggested Donation \$3.00. If delivery within Bridgton required, call in advance 207.647.3116

NOTE: Seeking service clubs/groups to volunteer to host a dinner. Occasional Thursday "to go" dinners (5.00-6.00 PM) may be scheduled during the month. Check our calendar. All are welcome (no age or income qualifications). FREE to all (donations are accepted). For transportation within Bridgton, call in advance 207.647.3116

The Community Center serves as a warming center for Bridgton area residents. Income tax preparation assistance for low and moderate income people is available by appointment. Bridgton's Project Warm fuel collaborative for Bridgton residents is accessed through the community center as well. The BCC Fuel Bank is an EMERGENCY fund private donations to provide 100 gallons of fuel or its equivalent in pellets, wood, or other fuel as long as funds are available. The program runs from November to March. This is NOT an entitlement program. Call 647-3116. Requirements: You must be a Bridgton Resident, you must complete the program application and interview, you must apply for LIHEAP benefits, you're limited to ONE 100 gallon delivery per season.

Bridgton residents needing non-medical transportation within Bridgton, please call Community Center 24 - 48 hour in advance. No charge for this service.

Loan closet for Bridgton area residents: Call for an appointment and for availability of wheelchairs, walkers, crutches, commodes, etc.

For all programs - please call to confirm current offerings or stop in.

## Provider List - Transportation Services - Cumberland County

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### Central Maine Private Transportation

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**Contact:**

**Phones:** (207) 215-7089 [Business]\*

**Last Updated:** 11/21/2024 3:07:53PM

**Last Reviewed:** 11/21/2024

**Address:** [Service Area Placeholder]\*

**Web Site:** <http://www.centralmainept.com/>

Portland, ME (Cumberland county),  
[Mailing]  
402 Maine Ave  
Farmingdale, ME (Kennebec county)

**Eligibility:** Age 55 or older

**Notes:** Provides handicapped accessible van transportation to seniors and veterans. Should call 3 weeks in advance to schedule appointment. \$50 an hour. Serves Farmingdale, Gardiner, Augusta, Portland and anywhere in between

Senior/Veteran Appointments  
Handicap Accessible Van  
Reliable, safe and comfortable vehicles  
Cadillac SRX  
Chrysler Town & Country Handicap Accessible Van  
Chrysler Sebring Convertible

Our airport drop off / pick-up is available 24 hours a day and 7 days a week. Relax and let us take care of the hassle of driving through that airport traffic. Augusta, Bangor, Portland.

### Cumberland Area Rides - CAR

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**Contact:**

**Phones:** (207) 829-3367 [Home]\*

**Last Updated:** 11/21/2024 3:08:41PM

**Last Reviewed:** 11/21/2024

**Address:** [Business]\*

**Web Site:** [www.cumberlandmaine.com/carprogram](http://www.cumberlandmaine.com/carprogram)

290 Tuttle Rd.

Cumberland, ME 04021 (Cumberland county)

**Eligibility:**

**Notes:** The Cumberland Area Rides (CAR) program provides rides to medical appointments, pharmacy, grocery store, religious services, food pantry, and general errands. Ride requests are made through our coordinators and every effort is made to fill the requests, although there are occasions when no volunteer is available. This program is for Cumberland and North Yarmouth residents, who are 60 and older.

If you have never used this program, please call 829-3367 to get registered

## Provider List - Transportation Services - Cumberland County

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### Freeport Community Services

**Contact:**

**Phones:** (207) 865-3985 x 205\_\_ [Business]\*

**Last Updated:** 10/23/2024 1:09:30PM

**Last Reviewed:** 04/23/2024

**Address:** [Business]\*  
53 Depot Road  
Freeport, ME 04032 (Cumberland county)

**Web Site:** [www.fcsmaine.org](http://www.fcsmaine.org)

**Eligibility:**

**Notes:** FCS provides essential and emergency relief services to community members in need, in total confidence, without question – food, fuel, transportation, referrals, free medical equipment. We do everything we can to answer a call for help. FCS also provides enrichment programs to help children and adults thrive and reach their full potential in our community.

Age-Friendly Freeport & Pownal is a volunteer-driven, formal network of community collaborators, individual residents and groups as well as community organizations interested in making sure our community works for all residents (all ages, disabled, etc.) now and long term. Contact: Age Friendly Freeport & Pownal Coordinator, (207) 865-3985 x222.

The FCS Transportation Program provides rides to medical and counseling appointments for Freeport and Pownal residents. Rides are available to those who are temporarily or permanently unable to drive, have no vehicle, and have no other means of transportation. The service is free of charge to all riders. This service is made possible through the generosity of our volunteer drivers. Volunteers donate their time, vehicle and fuel to provide this service. The transportation program would not exist without them! Volunteer drivers are available Monday through Friday from 8am – 5pm. 3 business days notice is required for all ride requests. All new riders must complete a Rider Application.

FCS also makes funds available to meet specific needs, such as eye glasses and medications, even diabetic testing supplies. Donations to these funds are always welcome. Donations of medical supplies are accepted. Please call 865-3985 x205. The free medical equipment loan contains crutches, wheelchairs, walkers, shower benches, raised toilet seats, braces, etc.

The Freeport Rotary Home Repair Program is partnering with Freeport Community Services' "Aging Friendly Freeport/Pownal," a community-led consortium of organizations collaborating to foster initiatives that help people thrive while aging as well as with local police, fire, EMT, and the towns of Pownal and Durham. To volunteer, recommend a project or to obtain more information, call or email: David Giampetruzzi, (207) 242-2741/dgiampetrzi@gmail.com; Tom Wilbur, (207) 749-3726/tom@wilburs.com.

The Holiday Help-line offers several programs to help Freeport and Pownal residents who would like assistance at Thanksgiving and/or Christmas time. The staff stress that there are no eligibility requirements other than residence and they encourage people to call. They offer Thanksgiving baskets that include a turkey and other foodstuffs. Thanksgiving Dinner is served at Freeport Community Services from 11:30-2 on Thanksgiving Day. For Christmas, the "Adopt-a-Family" program matches families in need with individuals and organizations that would like to buy gifts for residents of the community. Thanksgiving & Christmas foodbaskets and gifts; application available October 1 - December 1. For more information please contact FCS Director of Programs, 865-3985 x205.

## Provider List - Transportation Services - Cumberland County

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### Hour Exchange Portland

**Contact:**

**Phones:** (207) 619-4437 [Business]\*

**Last Updated:** 11/21/2024 3:13:13PM

**Last Reviewed:** 11/21/2024

**Address:** [Business]\*  
24 Preble St. 3rd Fl.  
Portland, ME 04101 (Cumberland county)

**Web Site:** [www.hourexchangeportland.org](http://www.hourexchangeportland.org)

**Eligibility:**

**Notes:** Hour Exchange Portland is a community network of neighbors helping neighbors. Members share their talents and services, record their hours, then 'spend' them later on services they want. Everyone's hours are equal. This is no barter. These are friendly, neighborly favors. Together we are restoring our local community currency based on relationships and time.

Help a neighbor and earn credit for each hour of your service. In exchange, you can spend your time credits on any of the hundreds of different services that other members offer. The Hour Exchange empowers individuals, organizations and businesses to help each other meet their needs cash free through one-to-one exchanges and group projects. Their activities build and strengthen our community.

Please call for a packet or visit the website to download a Member Application and Reference Forms; there is a required orientation session for all new members.

## Provider List - Transportation Services - Cumberland County

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### Independent Seniors Network

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**Contact:**

**Phones:** (207) 370-1896 [Business]\*

**Last Updated:** 05/22/2024 9:15:48AM

**Last Reviewed:** 05/22/2024

**Address:**

[Mailing]\*  
Portland Area Villages, Inc.  
PO Box 10832  
Portland, ME 04104 (Cumberland county)

**Web Site:** [www.independentseniorsnetwork.org](http://www.independentseniorsnetwork.org)

**Eligibility:** Age 55 or older

**Notes:**

Independent Seniors Network makes a difference because we start with what seniors believe they need – on their own terms.

We are able to provide a wide range of community-based volunteer services that are requested by seniors or family/friends.

We believe that seniors who wish to keep their independence should be able to stay in their own homes.

Acceptable Member Services:

- Transportation includes round trip and one-way rides to the following destinations: Medical appointments such as office visits, therapy sessions, dentists, etc. Not including rides to or from an appointment involving anesthesia such as colonoscopies or cardiac catheterizations.

- Daytime Portland Area social/cultural events and senior activities

- Grocery shopping

- Hairdresser or barber appointments

- Running errands

- Respite of up to 3 hours for a caregiver (companionship, not medical care)

- Phone check-ins and friendly visits

- Information about other senior resources in the community

- Computer/technology assistance

- Assistance with shopping for groceries, gifts, prescriptions, household items (either accompanied or unaccompanied)

Light household chores such as: Changing light bulbs or batteries; Hanging pictures; Taking trash to the curb and retrieving receptacles; Returning Clynk bottles; Indoor holiday decorations; Organizing; Light gardening; Simple handyperson jobs (no lifting over 25 pounds or ladders)

Those wishing to join to make use of Independent Seniors Network complete simple applications, beginning with a phone call to 207-370-1896. Members pay an annual membership fee to Portland Area Villages. The fee covers a portion of the operating

expenses. Individual fees are \$275 and Household fees are \$350. Some scholarships are available for lower income members. Payment plans are also an option. Services must be requested 7-10 business days prior to the date of service. Please keep in mind that our office hours are 9:00-1:00 Monday through Friday. This will allow you time to identify and schedule a volunteer for you. Anyone age 60+ or disabled who lives in the Greater Portland area can become a member.

For more information, please contact Carol Colton at 207-370-1896. [facebook.com/portlandareavillages](https://facebook.com/portlandareavillages)



## Provider List - Transportation Services - Cumberland County

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### ITN CarTrade Program

**Contact:**

**Last Updated:** 11/27/2024 11:25:38AM

**Last Reviewed:** 11/27/2024

**Phones:** (207) 854-0505 [Business]\*,  
(207) 849-7041 [Fax]

**Address:** [Business]\*  
90 Bridge Street  
Suite 210  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.itnportland.org](http://www.itnportland.org)

**Eligibility:**

**Notes:** If you have a good car, you can trade it for rides. Or, you can make a tax-deductible gift of your car to support the ITN mission. For more information, contact ITNPortland.

ITN members considering vehicle donation should also look into our trademarked CarTrade program, which turns your old car into ride credits. Contact us to find out which program is best for you: CarTrade™ or car donation

### ITN Independent Transportation Network

**Contact:**

**Last Updated:** 11/21/2024 3:16:08PM

**Last Reviewed:** 11/21/2024

**Phones:** (207) 854-0505 [Business]\*

**Address:** [Business]\*  
90 Bridge St  
Westbrook, ME 04092 (Cumberland county),  
[Business]  
One Westbrook Common, Suite 3  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.itnportland.org](http://www.itnportland.org)

**Eligibility:**

**Notes:** Driving means freedom and independence. You can have that feeling again. Independent Transportation Network is a dignified transportation alternative for older people who can no longer drive. ITN provides rides in automobile 24 hours a day, 365 days a year, with drivers who are trained to ensure your safety and comfort. Sign up for an annual membership and set up a pre-paid Personal Transportation Account™. No need to carry cash or tip drivers. You pay approximately half the true cost of each ride. ITN's community fund-raising efforts make up the difference to keep rides affordable. Rides are available for any purpose 24 hours a day for people 65 years and older and visually impaired adults. Book your ride in advance and/or share your ride to save money. Ride in a private automobile with a trained driver. "Door-through-door" service includes help with steps and packages, heavy door and walkers. Road Scholarships™ are available for low-income members.

ITNPortland Transports Members Living in These Areas: Buxton; Cape Elizabeth; Cumberland; Falmouth; Gorham North Yarmouth; Portland; Scarborough; South Freeport; South Portland; South Windham; Westbrook; Yarmouth.

65+ years old or visually impaired; ITN does not have wheelchair accessible vehicles. \$50/\$60 family annual membership fee; a prepaid Personal Transportation Account™ based on estimated usage; there is a per ride charge, please call for specifics.

Please call or visit the website FMI on ride/payment details, an application, and Road Scholarship™ application



## Provider List - Transportation Services - Cumberland County

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### Lake Region Senior Service Inc

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**Contact:**

**Phones:** (207) 647-2483 [Business]\*

**Last Updated:** 01/12/2024 2:17:34PM

**Last Reviewed:** 01/12/2024

**Address:** [Business]\*  
182 North Rd  
Bridgton, ME 04009 (Cumberland county)

**Web Site:**

**Eligibility:**

**Notes:** The Lake Region Senior Service, Inc. has been in existence since 2002. It is a non-profit, service corporation. It implements the Lake Region Senior Transportation Program. The Senior Transportation Programs are a pool of volunteer drivers, generally seniors themselves, using their own vehicles, who drive Senior and Disabled Citizens (without other transportation alternatives) to and from medical appointments. Their drivers are vetted, compassionate and personable. Unfortunately they cannot provide wheelchair/van service. Clients must be able to transfer themselves in and out of vehicles with minimum "hands-on" assistance. They can accommodate clients with walkers or canes as long as they are generally ambulatory. They provide "through-the-door" service and will escort you to the place in the building where you need to be, and we will be there when your appointment has ended. Clients call the Program numbers and leave a message as to their need. The Dispatcher will check messages throughout the day and return the call for ride details and confirmation within 24 hours. They do not drive evenings, weekends, holidays or in unsafe weather. Phone hours are between Monday through Friday from 00am to 5:00pm.

The program uses volunteer drivers in their own cars, and the number of trips that can be scheduled is related to volunteer driver availability. The program is always looking for volunteer drivers (drivers are reimbursed for their vehicle use per mile based on a sliding scale which follows the price of gas). Average, workable notice of 2 weeks is generally required. They utilize a "Schedule of Suggested Donations" which are affordable and vary regarding average distances between residences and medical facilities.

## Provider List - Transportation Services - Cumberland County

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### Maine's Lifelong Communities

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**Contact:**

**Last Updated:** 04/23/2024 2:19:37PM

**Last Reviewed:** 10/05/2023

**Phones:**

**Address:** [Service Area Placeholder]  
WEB RESOURCE  
Biddeford, ME 04005 (York county),  
[Service Area Placeholder]\*  
WEB RESOURCE  
Portland, ME 04101 (Cumberland county)

**Web Site:** [www.lifelongmaine.org](http://www.lifelongmaine.org)

**Eligibility:**

**Notes:**

WEB RESOURCE

Nearly 100 towns, cities, counties, regions, and the State of Maine have embraced the importance of shaping gre: places for people to age by joining the AARP Network of Age-Friendly States and Communities. In 2022, the University of Maine joined the University of New England as a fully endorsed member of the Age-Friendly University (AFU) Global Network, making Maine a leader nationally and internationally in the age-friendly movement.

Across Maine, grassroots Lifelong Communities, formal members of the AARP Network, and others following a similar path, are leveraging local assets to build community capacity addressing challenges such as accessible spaces, access to technology, food security, home repair, transportation, and social connections. Please visit the website to find out if your community has an Age-Friendly program.

To find out if your Age-Friendly Community has a "Find a Ride" program please visit:  
<https://www.lifelongmaine.org/volunteer-transport/find-a-ride>

## Provider List - Transportation Services - Cumberland County

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### Metro: Greater Portland Transit District

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**Contact:**

**Last Updated:** 11/21/2024 3:17:09PM

**Last Reviewed:** 11/21/2024

**Phones:** (207) 774-0351 [Business]\*

**Address:** [Business]\*  
114 Valley Street  
Portland, ME 04102 (Cumberland county)

**Web Site:** <https://gpmetro.org/>

**Eligibility:**

**Notes:** METRO serves major shopping and medical destinations in the service area of Portland, Westbrook, the Maine Ma area of South Portland, and Falmouth.  
METRO BREEZ - new express service between Portland, Falmouth, Yarmouth and Freeport.  
METRO accepts transfers from South Portland City Bus and ZOOM bus. Some merchants participate in a "free-ride home" program, call for details.

Exact fare only - call for current fares; seniors 65+/people with disabilities ride for 1/2 price fare; day and monthl passes may be purchased at Purchase tickets at the METRO Pulse at Elm Street. Cash, Checks and Credit Cards accepted.

Please visit website or call about Bus routes/schedules, Metro passes etc.

### MobilityWorks

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**Contact:**

**Last Updated:** 11/21/2024 3:17:31PM

**Last Reviewed:** 11/21/2024

**Phones:** (855) 694-7323 [Business],  
(207) 747-2064 [Business]\*

**Address:** [Business]\*  
32 Lewiston Rd Unit 2B  
Gray, ME 04039 (Cumberland county)

**Web Site:** [www.mobilityworks.com](http://www.mobilityworks.com)

**Eligibility:**

**Notes:** MobilityWorks rents handicap accessible mini-vans, full size, and commercial vans. All have lowered floors with a wheelchair lift or ramp. They also sell new and used accessible vans and provides extensive repair and modificatio services.

Driver must be over 21 with a valid driver's license and current automobile insurance. Please call for current renta rates and more information.

## Provider List - Transportation Services - Cumberland County

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### Modivcare Solutions LLC

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**Contact:**

**Last Updated:** 11/21/2024 3:17:47PM

**Last Reviewed:** 11/21/2024

**Phones:** (855) 608-5178 [Toll free in state],  
(877) 659-1302 [Toll-Free]\*

**Address:** [Business]

**Web Site:** [www.modivcare.com](http://www.modivcare.com)

Kennebunk, ME 04043 (York county),  
[Business]\*

South Portland, ME 04106 (Cumberland county)

**Eligibility:** Accepts Mainecare/Medicaid

**Notes:**

Modivcare (formerly know as Logisticare) is the broker or booking agent in York and Cumberland Counties for MaineCare rides to medical appointments. They are open Monday through Friday from 8am - 5pm and require 2 business-day notice for scheduling rides. The type of ride/service will depend on client needs and if they qualify. Please call to schedule ride or if you have any questions.

Cumberland County (except Brunswick and Harpswell) call 855-608-5178  
York County call 877-659-1302

## Provider List - Transportation Services - Cumberland County

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### North East Mobile Health Services

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**Contact:**

**Phones:** (207) 510-0073 [Business]

**Last Updated:** 11/21/2024 3:35:13PM

**Last Reviewed:** 08/27/2024

**Address:** [Business]\*  
9 Willey Rd  
Saco, ME 04072 (York county),  
[Service Area Placeholder]

**Web Site:** <https://nemhs.com/>

Scarborough, ME 04074 (Cumberland county)

### Eligibility:

#### Notes:

North East Mobile Health Services provides comprehensive medical transportation including ambulance emergent and non-emergency transfer services, and wheelchair van transportation. The fleet of wheelchair accessible vans are routinely available to transport patients to medical appointments and diagnostic tests that do not require the services of an ambulance. Whether for a short distance trip to see a doctor or for a longer trip to Boston for a diagnostic test, trained van operators will provide prompt, friendly and professional service door-to-door.

North East also has a program called Home for the Holidays - a service provided by drivers who volunteer their time so family members in facilities can be with family for the Thanksgiving or Christmas celebrations. Please call (207) 772-6000. Greater Portland area. First come first serve basis.

North East serves Greater Portland, Bath/Brunswick and all of Southern Maine including hospitals and other healthcare facilities in Biddeford, Sanford, Kennebunk and York.

Please call for current fees - Wheelchair van services for patients covered by MaineCare must be arranged through the State Broker, Modivcare.

Please call Dispatch 800-215-2000 for more information and to arrange for services.

## Provider List - Transportation Services - Cumberland County

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### Regional Transportation Prg: ADAPT

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**Contact:**

**Last Updated:** 11/21/2024 3:19:41PM

**Last Reviewed:** 11/21/2024

**Phones:** (800) 244-0704 [Toll-Free],  
(207) 774-2666 [Business]\*

**Address:** [Business]\*  
1 Ledgeview Dr  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.rtprides.org/](http://www.rtprides.org/)

**Eligibility:**

**Notes:** RTPADAPT (ADA Paratransit Service) provides curb-to-curb rides to persons who cannot use a regular city bus due to a disability. Service is available in Portland, South Portland, Westbrook and Falmouth along the route 1 corridor. RTP's paratransit service ADA service is available only within 3/4 mile of the fixed route and only during the exact days of the week and hours of service for the METRO and the South Portland Bus Service. The trip may be for any purpose-medical and other appointments, shopping, social activities, higher education, or to visit a friend, etc.

Eligibility: People who cannot use the METRO due to a disability; doctor's office needs to sign or stamp the professional verification section of the ADA application

Free for eligible riders, current fare for others is \$2.50 one-way

Please call FMI - to arrange a ride must have an ADA Application on file (available from the RTP office or website)  
Call to arrange ride no later than 5pm the day before ride is needed

## Provider List - Transportation Services - Cumberland County

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### Regional Transportation Prg: County Wide Bus Srvc.

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**Contact:**

**Last Updated:** 11/21/2024 3:23:04PM

**Last Reviewed:** 11/21/2024

**Phones:** (207) 774-2666 [Business]\*,  
(800) 244-0704 [Business]

**Address:** [Business]\*  
1 Ledgeview Dr  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.rtprides.org](http://www.rtprides.org)

**Eligibility:**

**Notes:** Anyone can take advantage of RTP county bus routes for shopping, hospital visits, city errands, a visit to the publ library, or any other purpose. This is on a "space-available" basis. As long as the trip is taking place within Cumberland County, RTP will do its best to help you get where you need to go. Because RTP is a shared-ride service, it does require flexibility on the part of riders. No application required for "General Public" trips.

RTP also offers bus service in the Lake Region on a fixed route from Naples along Route 302 to downtown Portlar Please call for details and fares.

The General Public Fare is \$3. The Fare is \$5.00 each way for trips between non-adjoining towns.

For riders who are 60 or older and over income guidelines provided by DHHS, you will still qualify for our services. The fare is \$2.50 One-Way, for trips within one town, or between neighboring towns (increasing to \$3 effective April 1, 2024) and \$5.00 One-Way, for trips between non-adjoining towns. Here's an example; A trip from Portlan to South Portland costs \$2.50 each way (before April 1, 2024), \$5.00 round-trip. A trip from Cumberland to Portla costs \$5.00 each way, \$10.00 round-trip.

An application must be on file.

Please call FMI on locations/days/times and to schedule a ride; please note that service to and from some towns i limited



## Provider List - Transportation Services - Cumberland County

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### Regional Transportation Prg: Quick Ride

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**Contact:**

**Last Updated:** 03/01/2024 3:05:15PM

**Last Reviewed:** 03/01/2024

**Phones:**

**Address:** [Business]\*  
1 Ledgeview Dr  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.rtprides.org/quickride/](http://www.rtprides.org/quickride/)

**Eligibility:**

**Notes:** Introducing affordable, personal transportation for Windham and North Windham area.

5 Reasons to use QuickRide by RTP:

- Never wonder where your ride is again with real-time updates!
- Pay for rides with a debit or credit card directly through the app!
- Schedule rides in under a minute from your smartphone!
- Schedule rides in advance!
- Get rides in new, specially equipped passenger vans!
- Fast, efficient and safe rides in the Windham/NorthWindham area from RTP:

Download the app and start riding today.

- Or -

Book Online At "RequestMyRides.com"

## Provider List - Transportation Services - Cumberland County

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### Regional Transportation Prg: Rides to Health Care

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**Contact:**

**Last Updated:** 11/21/2024 3:25:36PM

**Last Reviewed:** 11/21/2024

**Phones:** (207) 774-2666 [Business]\*,  
(800) 244-0704 [Business]

**Address:** [Business]\*  
1 Ledgeview Dr  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.rtprides.org](http://www.rtprides.org)

**Eligibility:**

**Notes:** RTP schedules door-to-door rides for medical appointments for qualified non-MaineCare riders. However, there are some restrictions in terms of days/hours/geographic area of service so please call RTP dispatch to get the details.

For qualified riders, we schedule door-to-door rides so that you can get to your medical appointments. Appointments for those riders living in Portland, South Portland or Westbrook may be on a daily basis. When possible, make your appointments with your doctor between the hours of 10:00 am and 2:00 pm. If you live in another town, Call RTP dispatch to get the schedule of times/days available. Rides can be scheduled up to 14 day in advance, but no later than two business days prior to your appointment date.

The time restrictions do not apply for riders going to dialysis or cancer treatments.

If you have an appointment scheduled with your doctor which is outside of the times above, we will work with you whenever possible to make sure you are still able to get to the appointment.

Some riders will be required to pay a fare each way for transportation. When you call to schedule your ride, the Mobility Agent will let you know if a fare is due.

Some agencies, such as CDS, have contracted with RTP to provide rides for their clients to therapeutic day care services. If we have a contract with an outside agency, times and availability may be different than what is stated above. Please call for more information.

## Provider List - Transportation Services - Cumberland County

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### Regional Transportation Prg: Shoppers Express

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**Contact:**

**Last Updated:** 11/21/2024 3:26:48PM

**Last Reviewed:** 11/21/2024

**Phones:** (207) 774-2666 [Business]\*,  
(800) 244-0704 [Business]

**Address:** [Business]\*  
1 Ledgeview Dr  
Westbrook, ME 04092 (Cumberland county)

**Web Site:** [www.rtprides.org](http://www.rtprides.org)

**Eligibility:**

**Notes:** There is a Shopping shuttle that services the following towns on a schedule with pick-ups at predetermined housing complexes. Freeport, Gorham, Portland, Scarborough, South Portland, Windham, Westbrook, Standish.

Please call FMI about location/day schedule and to fill out an application/register for the service

Eligible riders free - for all others the fare is \$2.50 one-way (\$5 round trip)

Please call FMI about service in your town and how to access.

### South Portland Bus Service

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**Contact:**

**Last Updated:** 11/21/2024 3:27:55PM

**Last Reviewed:** 11/21/2024

**Phones:** (207) 767-5556 [Business]\*

**Address:** [Business]\*  
25 Cottage Road  
South Portland, ME 04106 (Cumberland county)

**Web Site:** <http://www.southportland.org/departments/bus-transportation/>

**Eligibility:**

**Notes:** South Portland bus service generally runs on schedules Monday - Friday and offers more limited service on Saturday. No service on Sundays. Routes and time tables of the buses can be found online or on any of the buses Shop and Save, Shaw's or City Hall in South Portland or you may call with questions. There is no additional charge for transfers between the METRO and the South Portland Bus Service at the Maine Mall and the three Congress Street stops. Lift-equipped para-transit bus service is available to disabled residents unable to board the fixed-route buses.

Please call for bus schedule or more information about routes, current cost of fares (some are discounted) and where to purchase ten-ride tickets. Please note exact fare only - drivers do not make change. Hours: 8am - 8pm Monday through Friday and 10am-2pm Saturday and Sunday.

## Provider List - Transportation Services - Cumberland County

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### Veterans Transportation Network

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**Contact:**

**Last Updated:** 07/18/2024 11:56:46AM

**Last Reviewed:** 07/18/2024

**Phones:** (877) 421-8263 x 5790 [Toll free in state],  
(207) 623-8411 [Business]\*

**Address:** [Service Area Placeholder]

**Web Site:** [www.va.gov/maine-health-care/](http://www.va.gov/maine-health-care/)

Scarborough, ME (Cumberland county),  
[Business]\*  
VAMROC Bldg. 206, Rm. 343  
1 Veterans Center  
Augusta, ME 04330 (Kennebec county),  
[Service Area Placeholder]

Biddeford, ME (York county)

#### Eligibility:

**Notes:**

The Togus VA Medical Center (VAMC) operates a Volunteer Transportation Network funded through donations to the Disabled American Veterans (DAV) Department of Maine. Volunteer drivers transport clients with appointments at Togus Veteran's Hospital.

Eligibility: Veterans with scheduled appointments at Togus; The DAV is not able to accommodate wheelchair patients or those on oxygen except for shoulder carried oxygen canisters.

Monday through Friday 7:30am - 4pm. Serves Southern Maine.

Please call DAV to arrange a ride at least a week in advance.

### Windham Senior Transportation

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**Contact:**

**Last Updated:** 01/10/2024 11:18:24AM

**Last Reviewed:** 01/10/2024

**Phones:** (207) 892-4649 [Business]\*

**Address:** [Business]\*

**Web Site:** [www.agefriendlywindham.org](http://www.agefriendlywindham.org)

Community Center & Municipal Office  
8 School Road  
Windham, ME 04062 (Cumberland county)

#### Eligibility:

**Notes:**

There is a bus on Thursday mornings that goes to No. Windham for seniors who need to get groceries, go to the bank, get prescriptions filled, or pick up a few things. The van generally departs around 9:30 and returns around 11:30. Please call our office to register for the program. Advance notice of 24 hours in advance to reserve your seat. The bus may pick seniors up at their homes. Service is for Residents of Windham (includes North Windham, South Windham).

## Provider List - Transportation Services - Cumberland County

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### Yarmouth Cares About Neighbors (YCAN)

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**Contact:**

**Phones:** (207) 844-3517 [Business]\*

**Last Updated:** 10/23/2024 1:48:08PM

**Last Reviewed:** 08/27/2024

**Address:**

[Mailing]\*  
Po Box 553  
Yarmouth, ME 04096 (Cumberland county),  
[Business]  
200 Main Street  
Yarmouth, ME 04096 (Cumberland county)

**Web Site:** [www.ycan.info/](http://www.ycan.info/)

**Eligibility:**

**Notes:**

Yarmouth Cares About Neighbors (YCAN) is a volunteer group of residents who help organize community efforts to provide assistance and support to other residents who need help in a variety of areas. Toward this end, the group has published a local resource guide, they offer Fuel Assistance that can be accessed through the GA office, Food support through the Community Food Pantry and Holiday support that can be accessed through an online application or by calling 207-844-3517

The Rides Program offers free rides to Yarmouth, Maine residents who cannot drive, either temporarily or permanently. Please call 207-844-3242, leave your name, telephone number, and the day you might like a ride.

They also offer Living Well, Aging In Place (AIP) led by Leigh Kirchner. The AIP initiative received a block grant to conduct a survey of needs in Yarmouth, and used the survey results to produce a plan for services that support seniors who wish to remain in their homes. 501c3 volunteer with staffing and outreach support from Southern Maine Area Agency on Aging.

Highlight of 2023: Senior Showcase to show off the talents of some of our amazing seniors. No barriers really but look at this as the beginning of more inter generational work. If you have questions about, or suggestions for needed services, or would like to participate, please call Leigh at 207-712-7244 or e-mail her: leighmk2050@gmail.com.

Information and resource agency offers food and holiday assistance. Please call FMI.

Serves residents of Yarmouth.