





# eMedicare & the Plan Finder

*How to navigate Medicare.Gov and the Medicare Plan Finder websites*

**Presented by: Certified SMP/SHIP Counselors  
Southern Maine Agency on Aging**

**MEDICARE Plan Finder 2021**

- ✓ **Compare coverage options**
- ✓ **Shop for health plans**
- ✓ **View prices**



**Mission driven & donor supported  
ZOOM Video Conference**

**A donation of \$40.00 is suggested and  
always gratefully accepted  
Thank you!**

# Southern Maine Agency on Aging

- We are a not-for-profit 501(c)3 organization
- We operate with some paid staff and a large pool of volunteers
- Funding comes from grants, private funding, and donations
- We offer a wide variety of programs for seniors

Check out our website: [www.smaaa.org](http://www.smaaa.org)

# SMAA Programs and Services

**Resources & Information:** Individualized information, support and referrals

**Family Caregiver Program:** Education and guidance for caregivers

**Money Minders:** Volunteers help with bill paying skills and more

**Community Cafes:** Providing socialization and nutrition meals

**Senior Volunteer Services:** Matching seniors with SMAA volunteer opportunities

**Meals on Wheels:** Providing home-bound adults with nutritious meals

**Tai Chi:** Seated and standing, slow fluid movements, prevents falls

**Simply Delivered Meals:** Nutritious Frozen Meals Delivery Program

**A Matter of Balance:** Managing falls and increasing activity

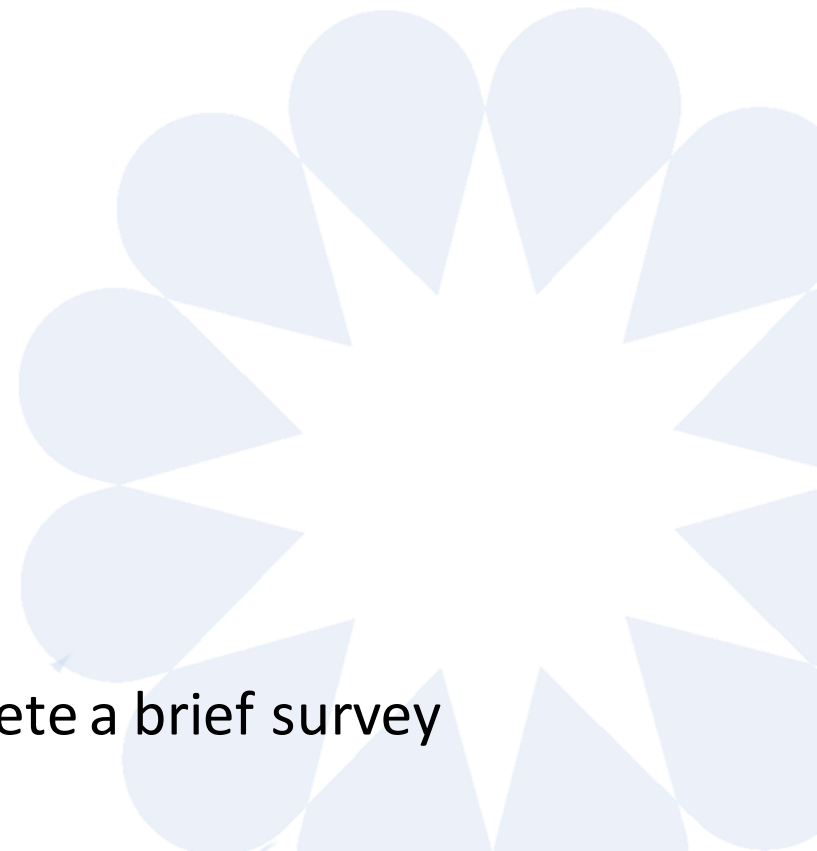
**“As You Like It”:** Dining out vouchers for select restaurants and cafeterias

**Maine Senior Games (not a SMAA program):** Adult athletes 45+ can compete nationally and locally

**Adult Day Center:** Sam L. Cohen, Biddeford

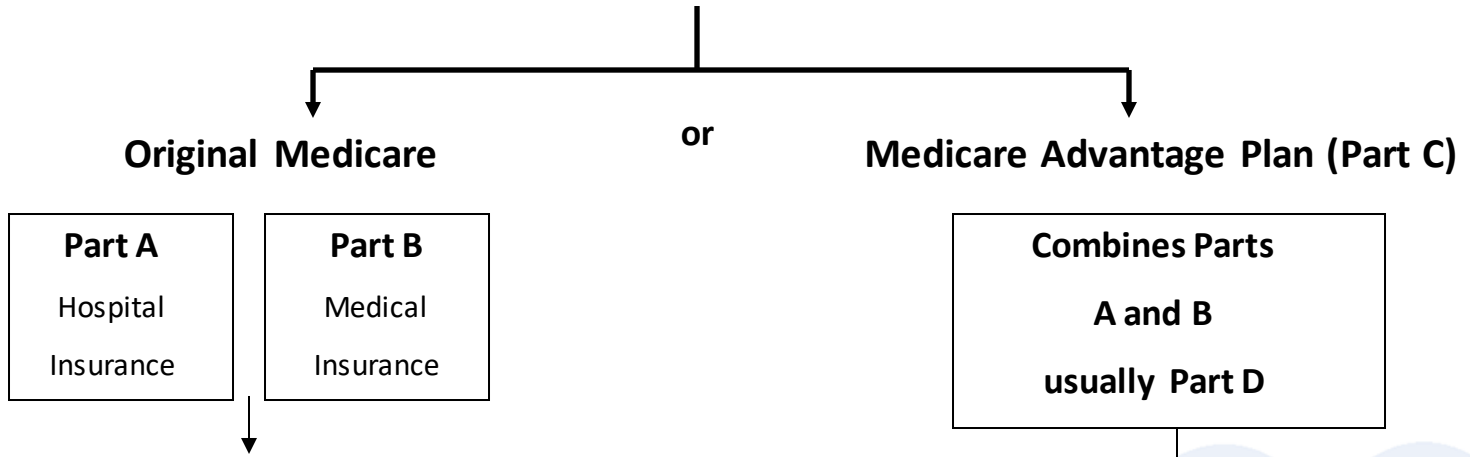
# eMedicare Agenda

- Introductions ...
- Review of Medicare ...
  - ✓ Myths
- Review Important websites:
  - *my* Social Security
  - MyMedicare
  - Medicare.GOV
    - ✓ Plan Finder
- We'd love your feedback – complete a brief survey



# Medicare Review and Medicare Plans

Step 1: Decide how you want to get your Medicare coverage

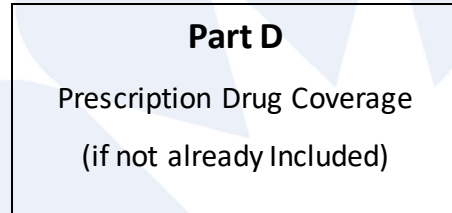


Step 2: Decide if you want to add Supplemental Coverage

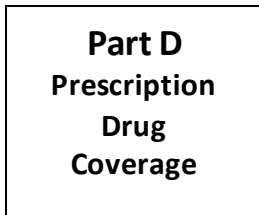


See the brochure in the handout. Sold by Private companies

Step 2: Decide if you need to add DRUG coverage



Step 3: Decide if you want to add DRUG coverage



End

End

If you have a Medicare Advantage Plan, you cannot be sold a Medigap Policy to pay for out-of-pocket costs.

# my Social Security

- Not necessarily part of Medicare, except to enroll ...
- Why create a **my Social Security** account? With your free, personal **my Social Security** account you can:
  - ✓ Review your earnings history
  - ✓ Receive personalized estimates of future benefits based on your real earnings
  - ✓ Get a benefit verification letter
  - ✓ See your latest statement
  - ✓ Makes it easy to request a replacement Social Security Card
  - ✓ Check the status of an application, from anywhere!
- **Social Security** is dedicated to protecting the information and resources entrusted to us, including your personal information and investment.
- For your **protection**, you're the only one who can **create** your personal **my Social Security account** for your own exclusive use.
- And, having an account may help prevent Identity Theft ... if you have an account set up then no one else can set one up.

# my Social Security



Social Security

SEARCH MENU LANGUAGES SIGN IN/UP

## Create your personal *my* Social Security account today

With your free, personal *my* Social Security account, you can receive personalized estimates of future benefits based on your real earnings, see your latest Statement, and review your earnings history. It even makes it easy to request a replacement Social Security Card or check the status of an application, from anywhere!

Create an Account



Type here to search



12:36 PM  
9/13/2020

On your browser go to: [SSA.GOV/myaccount](https://SSA.GOV/myaccount) to create an account or to login

# Creating a MySocial Security Account



Please tell us what you want to do

Create a new account

Sign in to my account

Use my activation code

Are you or have you ever been a victim of domestic violence? Identity theft? Do you have other concerns?  
You can [contact us](#) to block electronic access to your information at any time, for any reason.

[Privacy and Security](#)

[OMB No. 0633-0199](#) [Privacy Policy](#) [Privacy Act Statement](#) [Accessibility Help](#)



Create your new account using Login.gov

Sign in with LOGIN.GOV

The public's one account for government.

Or, use a partner account you already have

Sign in with ID.me

An official website of the United States government [Here's how you know](#) ▾

LOGIN.GOV



SSA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

Password

Show password

Sign in

Create an account

[Sign in with your government employee ID](#)

[Back to SSA](#)

[Forgot your password?](#)

[Security Practices and Privacy Act Statement](#)



# my Social Security

## Popular Online Services:



### Review Your Information

- [View Your Latest Statement](#)
- [Review Your Earnings History](#)
- [Estimate Retirement Benefits](#)
- [Check Application Status](#)



### Apply for Benefits

- [Apply for Retirement Benefits](#)
- [Apply for Disability Benefits](#)
- [Apply for Medicare Benefits](#)
- [Appeal a Decision](#)



### Manage Your Account

- [Change Your Address](#)
- [Set Up or Change Direct Deposit](#)
- [Print Proof of Benefits](#)
- [Print Your 1099](#)



### Find Help and Answers

- [Review Our FAQs](#)
- [Request a Replacement Social Security Card](#)
- [Request a Replacement Medicare Card](#)

## Online Services by Topic:

### Appeals

- [Appeal Your Recent Medical](#)

### Medicare

- [Apply for Benefits](#)

### Retirement

- [Apply for Benefits](#)



# MEDICARE.GOV

Medicare.gov

Basics ▾ Health & Drug Plans ▾ Providers & Services ▾

Log in

Search

## It's Open Enrollment - now to Dec 7

Find 2022 Health & Drug Plans Log in/Create Account

See how Medicare is responding to Coronavirus [Learn More](#)

- Get started**  
Learn about Medicare.
- 2022 Medicare costs**  
See basic Medicare costs for 2022.
- Find care providers**  
Compare hospitals, nursing homes and more.
- Talk to Someone**  
Get answers & local help.

Our menus have changed

Let us help you find what you're looking for!

OK

On your browser go to: medicare.gov – Don't be fooled by "look-a-like" website

# Create a MyMedicare Account

The image shows a screenshot of the Medicare.gov website. At the top left is the Medicare.gov logo. On the top right, there are navigation links for 'Basics', 'Health & Drug Plans', and 'Providers & Services', along with a 'Log in' button and a search icon. The main content area features a large banner with the text 'It's Open Enrollment - now to Dec 7'. Below this text are two buttons: 'Find 2022 Health & Drug Plans' and 'Log in/Create Account'. The 'Log in/Create Account' button is circled in black. Below the banner is a green section with the text 'See how Medicare is responding to Coronavirus' and a 'Learn More' button. At the bottom, there are four white boxes with icons and text: 'Get started' (Learn about Medicare), '2022 Medicare costs' (See basic Medicare costs for 2022), 'Find care providers' (Compare hospitals, nursing homes and more), and 'Talk to Someone' (Get answers & local help). On the right side, there is a vertical 'Feedback' button and a yellow notification box that says 'Our menus have changed' with an 'OK' button.

Click on the “Login/Create account” button – for YouTube Fans, go to:  
<https://www.youtube.com/watch?v=i6imlBKikSg> for a short video on setting up your MyMedicare Account

# Create a MyMedicare Account (continued)

## Create an account

STEP 1 OF 3

### Your Medicare information

All fields required.

#### MEDICARE NUMBER

[Where can I find my Medicare Number?](#)

#### PART A COVERAGE START DATE

[Where can I find my Part A start date?](#)

#### DATE

Use the format MM/DD/YYYY

Month      Day      Year

 /  / 

Don't have Part A?

[Switch to Part B](#)

# Create a MyMedicare Account (continued)

## DATE OF BIRTH

Use the format MM/DD/YYYY

Month

Day

Year

 /  / 

## ZIP CODE OR CITY

## PART A COVERAGE START DATE

[Where can I find my Part A start date?](#)

Month

Day

Year

 /  / 

[Don't have Part A? Switch to Part B.](#)

- By checking this box, you certify that the information listed above is true and complete to the best of your knowledge.
- By checking this box, you agree to the rules and regulations regarding the use of this site. Please view the [Online Services and Web Confidentiality Agreements](#) here. You must accept the agreements to continue with registration.

Next

Cancel

FEEDBACK

Complete all the information requested then click “Next” –on the security notice on the next page click “OK”, then create a username and password. Be sure to follow the guidelines for a strong password. Then answer “security questions” to be used if you forget your password. Lastly, click “submit”. You will then be asked to login using the information that you just provided.

# eMedicare Initiative & Plan Finder

- Meet the growing expectations for this generation of Medicare Beneficiaries
  - Simple tools and guidance to make good decisions
  - Valuable information that is sequenced in a logical and easy to understand format
  - Relevant and personalized information
- To meet the needs and expectations of Medicare clients, Medicare must deliver an experience that is:
  - Personalized ... information is highly tailored, relevant, and contextual
  - Current ... updated in real time
  - Centralized ... Information travels with users across throughout decision points
  - Timely ... notifications and reminders in the right channel at the right time
  - Data driven ... Delivers actionable information based on demographics, user location, CMS claims and quality data
- Key sites
  - MyMedicare
  - Medicare.GOV which includes the Medicare Plan Finder

# Accessing the Medicare Plan Finder ...

It's Open Enrollment -  
now to Dec 7

[Find 2022 Health & Drug Plans](#)

[Log in/Create Account](#)

See how Medicare is responding to Coronavirus

[Learn More](#)



**Get started**

Learn about Medicare



**2022 Medicare costs**

See basic Medicare costs  
for 2022



**Find care providers**

Compare hospitals,  
nursing homes and more



**Talk to Someone**

Get answers & local help

**Our menus  
have changed**

Let us help you find what  
you're looking for!

OK



# Plan Finder Screen ...

Medicare.gov

Log in

Español

## Find a Medicare plan

You can shop here for **drug plans (Part D)** and **Medicare Advantage Plans**.

Log in or Create Account

[Continue without logging in](#)

FEEDBACK

### New to Medicare?

Learn about your options & enroll in a plan.

Learn more about options

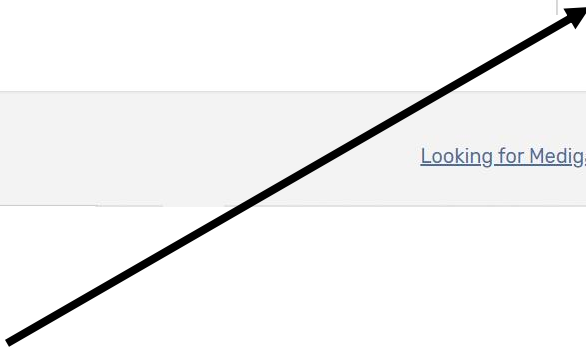
### Qualify for a Special Enrollment Period?

Log in or create account to change your 2020 coverage.

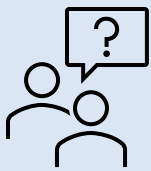
Log in or Create Account

[Continue without logging in](#)

[Looking for Medigap policies?](#)







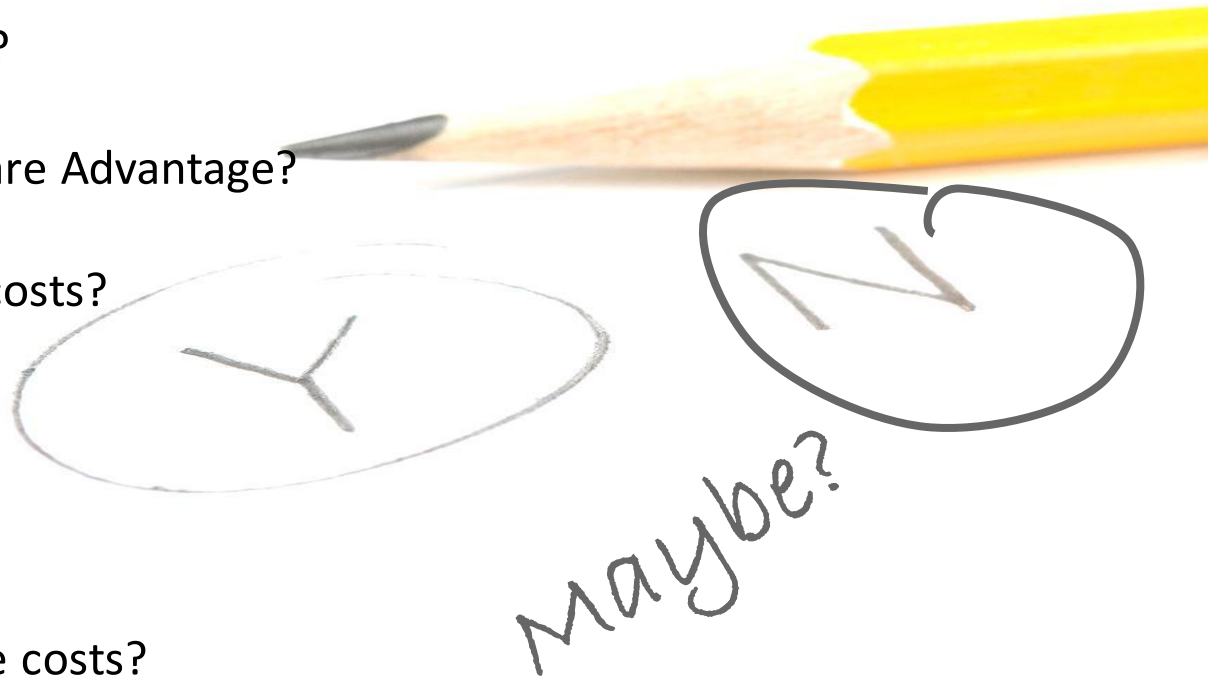
# Questions before we Go Online??

This is where we go onto the Medicare.Gov website and log on to Plan Finder



# Self Help Medicare Decisions ...

- Check out this YouTube video from CMS for more information on using the Plan finder tool:
  - <https://www.youtube.com/watch?v=LpWr3MiDjMQ>
- Should I sign up for Part A? When? How?
- Should I take Part B? When?
- Original Medicare or Medicare Advantage?
- What are my out of pocket costs?
- What about Part D?
- Do I need a Medigap policy?
- Can I get help with Medicare costs?



# Please Remember:

- If you have not been to a Medicare Basics class, you can go to our website, SMAAA.ORG, and enroll in our “Welcome to Medicare Online Presentation”.
- You can always call 1-800-Medicare if you have questions about Medicare.Gov, MyMedicare, or the Plan Finder.
- Southern Maine Agency on Aging is a non-profit group that relies heavily on private funding and donations. Please go to our website at SMAAA.ORG to donate online or write to us at:  
Southern Maine Area on Aging  
30 Barra Rd.  
Biddeford, ME 04005
- For today - a donation of \$40.00 is suggested
- Tell your family and friends about our programs
- Questions? Call the agency:
  - ✓ Local (207) 396-6500
  - ✓ Toll Free (800) 427-7411

Please take a moment to complete a very brief survey to let us know how this program impacted you.

Your feedback helps us improve our services – thank you!

# Medicare Source Material

- Centers for Medicare and Medicaid Services

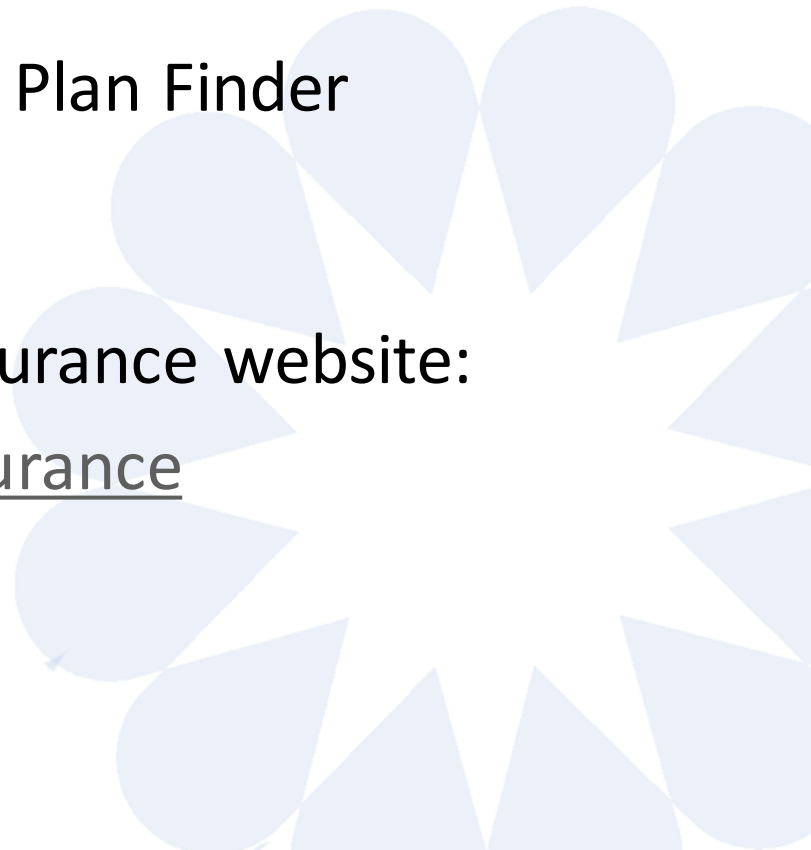
[www.cms.gov](http://www.cms.gov)

- Medicare & You Handbook & Plan Finder

[www.medicare.gov](http://www.medicare.gov)

- State of Maine, Bureau of Insurance website:

[www.maine.gov/pfr/insurance](http://www.maine.gov/pfr/insurance)





Would you please take a few minutes to complete a very brief survey to let us know how this program impacted you by clicking on this link:

[www.surveymonkey.com/r/ACLED](http://www.surveymonkey.com/r/ACLED)

