
Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

AGB Lifesaver Medical Alarms

Contact: **Phones:** (877) 718-7377 [Toll-Free]*
Last Updated: 01/22/2020 12:51:21PM
Last Reviewed: 01/22/2020

Address: [Business]* **Web Site:** www.agbmedalarms.com
19 Marlboro St.
Newburyport, MA 01950 (Essex county)

Eligibility:

Notes: AGB Lifesaver Medical Alarms offers a Personal Emergency Response System (PERS). AGB comes to the client home to install the PERS and demonstrate how to use it correctly. In Maine - serves Portland and all points south of Portland

AGB also offers a medication reminder service - clients are contacted by phone and reminded to take their medication. This service requires no special equipment and is ordered by phone.

There is no installation fee in local service area. Three pricing plans:

- 1.Prepaid, One full year of service at \$359.40 (\$29.95/month) * Best Buy
- 2.Prepaid, paid quarterly \$95.85 (\$31.95/month)
- 3.Paid Monthly, \$33.95/month

Medication reminder service \$20 +\$.50 a call

Call to arrange for service and verify current fees for service

Be Safer at Home, Inc

Contact: **Phones:** (781) 938-7375 [Fax],
Last Updated: 05/26/2021 11:46:51AM (781) 938-7377 [Business]*
Last Reviewed: 05/26/2021

Address: [Business]* **Web Site:** www.besaferathome.com
800 West Cummings, Suite 6900
Woburn, MA 01801 (county),
[Mailing]
800 West Cummings, Suite 6900
Woburn, MA 01801 (county)

Eligibility:

Notes: Be Safer at Home, Inc. offers a variety of Personal Response Systems (PERS). Home-based models come with a bracelet and necklace buttons which can be used within the home. Landline home-based PERS require a landline connection while cellular home-based models require a cellular signal. Mobile PERS models can be used both inside and outside the home, anywhere with a compatible cellular signal. Fall detection can be added to any PERS product. MedReady is a cellular medication management and reminder system. Serves all of Maine.

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Family Care Medical Alarms

Contact: **Phones:** (877) 893-2140 [Toll free in state]*
Last Updated: 02/24/2020 2:46:08PM
Last Reviewed: 02/24/2020

Address: [Mailing]* **Web Site:** www.familycaremedicalalarms.com
 Family Care Medical Alarms, Inc
 PO Box 81
 Out Of State, PA (county)

Eligibility: Maine Resident

Notes: FamilyCare offers Mobile or In-Home Medical Alert systems. No landline or home phone needed. \$19.95/month.

- * Your monthly rate is guaranteed and will never increase.
- * Your medical alert and pendant are provided at NO charge to you.
- * You can cancel at any time and receive a full refund for unused months of service.
- * All new orders are shipped free right to your door.
- * We don't charge an Activation fee for any of our services, period.
- * You just pay for monitoring to start right now, there's NO unexpected fees!

Call for 30-day risk free trail period - 877-893-2140

First Light Home Care of Southern Maine

Contact: **Phones:** (207) 803-4199 [Business]*
Last Updated: 08/11/2021 3:04:37PM
Last Reviewed: 02/25/2020

Address: [Business]* **Web Site:** www.firstlighthomecare.com
 940 Roosevelt Trail, Suite 6
 Windham, ME 04062 (Cumberland county)

Eligibility:

Notes: First Light Home Care of Southern Maine is a home non-medical services provider offering complete companion and personal care services for seniors, new mothers, and those recovering from surgery - or anyone who just needs a little assistance.

They also offer a Personal Emergency Response and MedSmart (medication dispensing system) - There is a one time installation fee that includes a monthly visit at no cost to check that it is working correctly. Please call for more information.

GreatCall 5Star Responder PERS

Contact: **Phones:**
Last Updated: 02/26/2020 1:06:04PM
Last Reviewed: 02/26/2020

Address: [Business] **Web Site:** <https://www.greatcall.com/>
 Scarborough, ME (Cumberland county)

Eligibility:

Notes: PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service. The 5Star Responder connects to a Certified 5Star Agent certified by the National Academies of Emergency Dispatch to handle a wide variety of personal security situations. Agents use GPS technology to help determine your location and are available 24-hours a day. Caller can also bypass 5Star to access 9-1-1 directly.

The personal security responder features single-button operation with a powerful speakerphone and simple voice commands and light signals.

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Home Support Services & Helpline

Contact: **Phones:** (207) 892-1454 [Business]*,
Last Updated: 02/27/2020 9:20:23AM (207) 892-1452 [Fax]
Last Reviewed: 02/27/2020

Address: [Business] **Web Site:** www.callhomesupport.com
 110 A Tandberg Trail
 Windham, ME 04062 (Cumberland county)

Eligibility:

Notes: Home Support Services offers homemaker/chore services and personal care including assistance with ADLs and medication reminders. Other services may be arranged by mutual agreement.

They also offer Helpline, an emergency response system that uses a wristband or pendant transmitter that, when pushed, alerts the 24 /7 monitoring center where trained personnel contact the subscriber to determine nature of the call and then will contact local emergency personnel, a family member or friend per instructions given during the sign-up process.

Please call or visit the website for more information, current fees, and to arrange fo services.

MaineHealth Care At Home

Contact: **Phones:** (866) 255-8744 [Toll-Free]*,
Last Updated: 01/30/2020 11:59:28AM (207) 282-4148 [Fax],
Last Reviewed: 02/28/2020 (800) 660-4867 [Business]

Address: [Service Area Placeholder] **Web Site:** <https://mainehealth.org/mainehealth-care-at-home>
 Portland, ME (Cumberland county),
 [Residence]*
 15 Industrial Park Road
 Saco, ME 04072 (York county)

Eligibility: Accepts Mainecare/Medicaid, Accepts Medicare

Notes: MaineHealth Care At Home (formerly known as HomeHealth Visiting Nurses) and SMHC Visiting Nurses have merged into one Home Health Agency that offers nursing care, home health aide services, and physical, occupational & speech therapies. They also offer Telehealth monitoring and Home Safety and Fall Prevention programs. The "Help at Home" program offers personal care and companionship services. There are a number of Support Groups including "Enjoy Life with Diabetes", and they have a Lifeline Coordinator for Philips Emergency Response Systems who can be reached at 1-800-660-4867 ext 4337. The Lifeline Coordinator can answer your questions and if you decide you want to sign up she will refer you to Philips who will then contact you to set up your account. Please call to confirm charges currently the Basic Standard service is currently \$29.95 a month and there is a \$19.95 shipping/handling fee. Installation done over the phone is free - if help with installation is needed the charge is \$40.
 Please call for more information and/or to arrange for any HomeHealth sevices

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Medical Alert System PERS

Contact: **Phones:** (800) 283-2300 [Business]*

Last Updated: 07/10/2018 10:54:00AM

Last Reviewed: 07/10/2018

Address: [Business] **Web Site:** <http://www.medicalalertsystem.com/>

South Portland, ME 04106 (Cumberland county),
[Business]*

Biddeford, ME 04005 (York county)

Eligibility:

Notes: PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service.

Medical Alert System provides equipment (a base unit, emergency button) and 24/7 Monitoring. When the button is pushed caller is connected to the monitoring center.

The current cost is \$29.95 a month and is available at CVS.

Medical Alert Systems

Contact: **Phones:**

Last Updated: 07/10/2018 10:54:27AM

Last Reviewed: 07/10/2018

Address: **Web Site:**

Eligibility:

Notes: If a consumer is interested in a web-based provider an internet search for "Medical Alert Systems" will bring up lots of options. A search for "medical alert systems ratings" produces an assortment of product reviews.

Mid Coast Senior Health Center Lifeline

Contact: **Phones:** (800) 888-0338 [Toll-Free]*,
(207) 373-3635 [Business]

Last Updated: 07/10/2018 11:32:28AM

Last Reviewed: 07/10/2018

Address: [Business]* **Web Site:** www.midcoastseniorhealthcenter.com

58 Baribeau Drive
Brunswick, ME 04011 (Cumberland county)

Eligibility:

Notes: Lifeline of Mid Coast Senior Health Center is affiliated with Philips Lifeline. A simple press of the Lifeline help button will bring help fast 24 /7. Monitors are trained to quickly appraise the situation and dispatch appropriate help which will include medical, police or fire personnel, plus a call to a neighbor or family member if you request. Installation and instruction are provided by the local Lifeline coordinator, and volunteers and staff replace the Lifeline batteries and check the system for clients monthly.

Serves Freeport, Pownal, Durham (parts of Cumberland and Sagadahoc counties)
Lifeline provides 24 hours per day, seven days per week response

Please call FMI about current fees and installation charges, if any, and/or to arrange for service; if financial assistance is needed, ask how to apply

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New England Emergency Response Systems

Contact: [Business]*
Last Updated: 07/11/2018 12:05:59PM
Last Reviewed: 07/11/2018

Phones: (800) 888-0338 [Business]*

Address: [Business]*
 15 Constitution Dr.
 Bedford, NH (county)

Web Site: <http://www.neers.com/products.php>

Eligibility:

Notes: NE Emergency Response (NEER) offers a standard lifeline system where a push of a button alerts a monitoring center to send emergency or medical help. They now offer a lifeline system for those with cell phone service that will run during a power outage. NEER also feature units with assistive technology designed for those with extreme mobility or other issues.

SafeChek is a call service for seniors and others that provides medication and medical test reminders. A daily check-in call to make sure the subscriber is all right is also an option. No special equipment is required other than a phone. An operator calls a client as scheduled for individual needs. If the operator does not get an answer after several calls, a designated responder such as a neighbor or relative is notified. Current fee is \$39 a month

Serves York and Cumberland counties.

Please call for current information about installation and monthly fees; requests for financial assistance are considered on a case by case basis

Ready Response™ Alert System PERS

Contact: [Business]*
Last Updated: 07/17/2018 1:42:38PM
Last Reviewed: 07/17/2018

Phones: (866) 310-9061 [Business]*

Address: [Business]*
 Biddeford, ME 04005 (York county),
 [Business]
 Scarborough, ME 04070 (Cumberland county)

Web Site: <http://www.walgreensreadyresponse.com/>

Eligibility:

Notes: PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service.

Ready Response™ Alert System notifies Emergency personnel and caregivers when you push the button for help.

Ready Response™ Alert System is available at Walgreens - please visit the store or call for current monthly fees, terms of service etc

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Seacoast Security

Contact:
Last Updated: 07/19/2018 12:21:13PM
Last Reviewed: 07/17/2018

Phones: (800) 654-8800 [Toll-Free]*,
(207) 236-4876 [Business],
(888) 654-2228 [Business]

Address: [Business]
Po Box A
290 West Street <Rt. 90>
West Rockport, ME 04865 (Knox county),
[Business]*
4 Summer Street
Freeport, ME 04032 (Cumberland county)

Web Site: www.SeacoastSecurity.com

Eligibility:

Notes: Seacoast Security, Maine's leading security and alarm company, has several offices in Maine and New Hampshire. The Main Office and UL Listed Central Station is located in Rockport, Maine. They offer a water-proof wrist pendant or a neck pendant, and the touch of a button puts the consumer in direct communication with the central monitoring station. It is a simple to self install system and temporary systems for people recovering from illnesses or injuries are available.

Please call for current monthly rates; if service call is required to help with installation it is \$85.

Walmart - Alert 1 Medical Alert System

Contact:
Last Updated: 07/27/2018 12:45:12PM
Last Reviewed: 07/27/2018

Phones: (877) 748-4647 [Business]*

Address:

Web Site: <https://www.alert-1.com>

Eligibility:

Notes: Can be purchased at Walmart. Home Medical Alert System Features:
Push the medical alert button, connect to our 24/7 Command Center
You decide who we call in an emergency
No WiFi required
600 ft. range around base.
Showerproof medical alert button and compatible with pacemakers
Requires a landline. \$19.95/mo
No landline. \$30/95/mo

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WAM Alarms

Contact: **Phones:** (207) 647-2323 [Business]*
Last Updated: 08/06/2019 1:18:27PM
Last Reviewed: 08/06/2019

Address: [Business]* **Web Site:**
73 Luck Grove
Bridgton, ME 04009 (Cumberland county)

Eligibility:

Notes: WAM Alarms provides emergency response services to people in the Bridgton area. The equipment WAM provides is an emergency button that is worn on a pendant or on a clip and that when activated alerts the monitoring center who will dispatch help according to protocol. Generally, local ambulance services are dispatched and then the consumer's contact person(s) is immediately called. Must have a land line.

Serves Bridgton area

Please call for current rates for purchasing or leasing the units and monitoring costs.